FOI DOF/2024-0071

Request

- 1) How many overpayments have been made since 31st March 2012 until now?
- 2) How many overpayments have been written off in that same period?

DoF Response

The Department of Finance can confirm that it holds the following information that would fall within the scope of the request:

1)
Total Number of Overpayment Cases 7,562
(Period :31 March 2012 to 13 February 2024)

Total Number of Overpayment Cases 4,075
Written Off*

(Period :31 March 2012 to 13 February 2024)

^{*} Please note that this figure includes partial as well as fully written off balances. Up to March 2016, overpayments under £20 were automatically written off. Between April 2016 and June 2019, overpayments under £150 were automatically written off. From July 2019, overpayments under £200 are automatically written off.